



OUR SERVICE TO EVENT PLANNERS

destinations UNLIMITED has been operating since 1989. We are a family company, originally starting with just 5 DMCs in our portfolio. Careful research into new destinations and reputable DMCs over the years has enabled our portfolio to grow to some 50 DMCs worldwide.

Our reputation has been built on the quality of DMCs and services to organisers and we are proud to inform you that the majority of our DMCs have been with us for 15 years plus.

We set our own criteria for the standard of service expected of our Partner DMCs, giving reassurance and peace of mind when using a **dU** DMC.

dU DMC Criteria

- ❖ Two client references.
- ❖ **dU** holds copies of our DMCs liability insurance.
- ❖ Bank references or audited accounts are checked by **dU** on each of our DMCs.
- ❖ **dU** DMCs must be established for at least 5 years.
- ❖ All **dU** DMC partners must have the full proposal sent to the client within 72 hours ; unless they advise the client of a delay.
- ❖ **dU** DMC partners can be contacted at any time during an event, by means of a mobile phone.

Other facts about dU DMC Partners:

- ❖ The majority of **dU** DMCs have been with us for 15 years and have a proven track record in working with the UK market.
- ❖ 98% of **dU** DMCs have been established for 10 years or longer.
- ❖ 90% of **dU** DMCs are members of professional and recognised associations.
- ❖ Our **dU** Brochure & Website can be used as a reference or operations manual, providing valuable information.
- ❖ **dU** holds all our DMCs Terms and Conditions in-house.

- ❖ **dU** has a 24hr number in case of any problems – 01202-820903 and we hold Emergency contact info for our DMCs.
- ❖ Many of **dU** DMCs have won awards; further details can be requested from the **dU** offices.
- ❖ We hold sample proposals for the majority of our DMCs, useful for those last minute enquiries.
- ❖ All information on our DMCs backgrounds can be obtained from our office.
- ❖ **destinations UNLIMITED** has at least one key contact for each DMCs office, enabling us to check that your enquiry has been received and is being dealt with. We also have other principal contacts, should our main contact be away from the office.

destinations UNLIMITED will comply with the following:

Request for Proposal is acknowledged within 24 hours through our office, if enquiries are made via our website contact links, or, if we are copied in on your request at info@dudmc.com

After approximately one week the **dU** Office will phone or e-mail you to check that you have received everything you need and ask for the best time to contact yourself for a further update.

We are always here to help and I hope the above information will help in continuing an association between our two companies.

Kind Regards



Nikki Mitchell
Partner



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