

# COVID-19 SAFETY POLICY

At destinations UNLIMITED we are committed to protecting employees and customers, making sure your visit is safe and enjoyable. Our goal is to make customers feel safe while enjoying our represented destinations.

## SITE INSPECTIONS

These can be offered virtually by many of our DMC Partners

## GUESTS

- It is advised guests wear a mask in closed areas - guidance varies on each country
- Social distancing rules of 1-2 metres will be respected - guidance varies on each country
- Guests are requested to inform the DMC immediately if you have any Covid-19 symptoms, i.e temperature, cough, sore throat, loss of taste/smell
- Use of hand sanitizer regularly

## AIRPORT MEET & GREETINGS

- Meet & Greet at the arrival halls will be conducted in accordance to the local government guidelines
- You will be advised where transportation is in advance and DMC staff will be waiting with a sign indicating where guests should go

## TRANSPORTATION

- All vehicles will be sanitised before and after each project
- Drivers will wear masks and gloves
- Seating capacity in all vehicles will be offered in line with local government guidelines
- Driver will open/close doors of vehicles
- All staff and clients must wear masks

## DMC STAFF/GUIDES

- Temperature screening and regular washing and sanitation of hands
- No handshakes
- DMCs strive to wear masks in closed areas - in accordance with local guidelines
- If requested, welcome kits can be offered upon arrival to include hand sanitiser and mask
- Some DMCs will be able to offer, at a cost, instant Covid-19 test.
- All staff will receive training on the new standards and safety measures
- Social distance rules will be adhered to at all times

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If accommodation, venues, restaurants, and tours are booked through our DMC Partners they will be working with their suppliers who have been checked to be abiding by Covid-19 government instructions and negotiate Covid-19/Force Majeure on clients behalf.

## ACCOMMODATION

- This could include:-
- Hand sanitiser dispensers
- Cleaning and disinfection procedures throughout the hotel
- Breakfast - Either in rooms, pre-packed, or à la carte on distanced tables in accordance with local guidelines
- Check-in and check-out process will be worked out with the property to ensure no gatherings in the lobby
- Room sanitised after each guest
- All hotels will offer different safety precautions from tests to thermal imaging cameras etc.
- Contact surfaces (handles, elevator buttons, counters, etc) are disinfected regularly throughout the day
- Social distancing rules adhered to with elevators and places with high foot traffic

## EXCURSIONS & ACTIVITIES

- Limitation of guests per group to better control social distancing
- Visits to museums/venues will limit visitors with how many can enter a place at any given time. Times will assigned for each group
- No printed tickets to be given for activities, registration will be done electronically to avoid contact surfaces where possible
- Sanitation where necessary according to the local governments instructions

## RESTAURANTS & OFFSITE VENUES

- Capacity will be reduced according to the social distancing guidelines of the destination
- Hand sanitiser will be offered on entrance and exit
- Staff at the restaurants and venues will follow a strict sanitary code according to local government instruction
- Guidance on masks will be discussed in advance